3050 Integrated Communications Platform (ICP)

Components Overview





Base Unit

CONTROLLER COMPONENT



The 3050 ICP is available as standalone hardware or as a blade on the Mitel Networks 6000 Managed Application Server (MAS)

Add-Ons

SIP GATEWAYS



Mitel Networks™ 3050 ICP comes fully ready to support your voice and data needs:

Included

- Small business data server with SIP telephony
- Standard telephone system features
- Auto-attendant and personal answering machine (voice mail)
- 2 Ethernet ports, 1 parallel printer port, 2 USB ports, Monitor, Keyboard and Mouse ports

6000 MAS

- Voice, data, e-mail, file/print sharing and Internet access for every desktop
- SIP-compliant firewall
- Web and e-mail server

Administration Features

- Web page access to configure and customize the system
- Local and remote administration
- 1 Year of 24 x 7 monitoring and alerts

Supported

- Each 3050 ICP supports 1-10 users with IP appliances (PC, SIP phones, peripherals, etc.)
- Supports multiple dialing plans, route selection and least-cost routing

 Expansion: multiple 3050 ICPs connected together as peers or 3050 ICPs connected to legacy or IP PBXs via gateways all appear as one system

Optional

- Downloadable software from Mitel Networks' Applications Management Center
- Optional 6000 MAS features: Virus Protection, Virtual Private Networks, Guaranteed E-mail, DNS Services, Web Access Control and more

Note: One 3050 ICP per multi-person site is required

SIP to PSTN:

- 4 FXO ports
- Toll-free access to the regular public telephone network
- Connects existing PBXs to the 3050 ICP using analog ports
- Can be located in local or remote dialing districts to reduce long-distance costs
- Provides local dialtone
- Gateways can be connected together in increments of 4 lines (up to a maximum of 16)

SIP to Analog:

- 2 or 4 FXS ports
- · Connects analog devices to the 3050 ICP
- IP connectivity for cordless phones and fax machines

8-PORT LAYER 2 OEM SWITCH



Minimum one per multi-person site required

- Enables sharing of high-speed broadband Internet access
 Connects 5055 SIP phones, computers and other IP devices to the network
- May be substituted by existing switch if LAN already present

SIP PERIPHERALS

Choose the phones and peripherals you need:

(The 3050 ICP supports a wide range of SIP devices. See www.mitel.com/SIP for interoperability list.)





5055 SIP Phone







MSN Messenger

ncrease Profits

Why invest in open standards with Mitel Networks 3050 SIP-based ICP?

Attract and Retain Customers

Improve your company's professional image

- Enterprise-grade capabilities such as built-in auto attendant and personalized voice mail tell customers your business is established and responsive
- Easily grow into e-business and e-commerce
- Stay ahead of competitors by accessing the latest features and services as soon as they become available

Be more customer-responsive

- Make it easy for customers to reach you anytime, anywhere
- Voice mail allows employees to screen and prioritize calls more effectively
- Voice mail waiting lamp indicates unanswered messages
- Retrieve voice messages remotely via e-mail
- Customers and employees can dial locally to reach your remote locations without long-distance charges
- Use hunt groups or ring groups to ensure fastest customer response times
- Access your internal experts immediately using instant messaging to solve customer problems while they are still on the phone
- All employees have Internet access to respond to customer e-mails, find solutions for customers and research competitors
- · Access customer records from any PC

Reduce Costs

Save money on staffing

- Built-in auto attendant and personal voice mail reduce the need for a dedicated receptionist
- Allows administrative staff to focus on higher-value activities, such as serving customers
- Easy auto configuration and web-based control eliminates need for technical support staff

Reduce operating costs

- Single voice and data network
- Single cable to every desk
- Share network resources and Internet access
- No need to call installer/dealer to add or move phones
- All-in-one solution is less costly than buying the pieces separately

Preserve vour investment

- Works with your existing equipment and provides a foundation for future expansion and capabilities
- Open standards mean that you can choose from multiple SIP-based equipment vendors
- Download new or upgraded software as soon as it becomes available
- Access a host of new services and applications via ServiceLink

Maximize Productivity

Work flexibly

- Work your way, in the office, from home or on the road Easily use and customize phones
- Easily program your phone on your web browser -including call forwarding, voice mail options, frequently dialed numbers, buddy lists
- Plug-and-play simplicity add users yourself and move phones without reprogramming, even if you move the phone between office and home

Save time

- Dial directly from caller logs
- Dial by extensions across multiple offices or remote locations
- High-speed network and shared Internet connection let employees communicate, share knowledge and access information faster

Collaborate

- Peer-to-peer networking for file sharing between PCs
- Compatible with popular collaboration tools









Europe, Middle-East & Africa

Sales: 0870 9093030 Int: +44 (0) 1291 430 000 **Latin America** (613) 592 2122 1 800 648 3579

Asia-Pacific

Tel: +852 2508 9780 Fax: +852 2508 9232 THIS DOCUMENT IS PROVIDED TO YOU FOR INFORMATIONAL PURPOSES ONLY. The information furnished in this document, believed by Mittel Networks to be accurate as of the date of its publication, is subject to change without notice. Mittel Networks assumes no responsibility for any errors or omissions in this document and shall have no obligation to you as a result of having made this document available to you or based upon the information it contains. M MITEL (design) is a registered trademark of Mittel Networks Corporation. All other products and services are the registered trademarks of their respective holders.